International Centre for Information Systems and Audit (*i*CISA) A-52, Sector –62, Institutional Area, Noida

<u>Training Programme on IT Management & Governance for officers of the Indian Administrative Services</u> (3rd to 7th November, 2008)

Date	Session 1 10: 00 am - 11:15 am	Session 2 11:45 am – 1: 00 pm	Session 3 2:00 pm – 3:15 pm	Session 4 3:45 pm – 5:00 pm
03.11.08 Monday	Inauguration and Introduction to using ICT in Public Service Delivery(from 10:30 hrs) Anupam Kulshreshtha	IT Management – Basic Issues K. R. Sriram	National e-Governance Plan- Role of IT Managers D. Krishnan	
04.11.08 Tuesday	IT implementation in Govt of Delhi Prakash Kumar	Cyber Laws Dr. Gulshan Rai	Network Security & Cyber Crime Dr. Abhinav Mathur	IT Management – the Andhra Pradesh experience Ajay Sawhney
05.11.08 Wednesday	Network Management Ashish Malhotra	Management of IT Security N. Nagarajan	Business Process Reengineering S. K. Bahri	Investigation in an IT Environment Rakesh Agarwal
06.11.08 Thursday	Management of IT Controls Vani Sriram		CAG's IT Audit Initiative Gautam Guha	ERP implementation – IOC experience S. S. Soni E. D.(Indian Oil Corporation)
07.11.08 Friday	Business Models and SLA & IT Contracts and Issues in Outsourcing. Neelesh Kumar Sah		Sharing experiences with Participants & Valediction	

TEA BREAK: 11:15 – 11:45 am LUNCH BREAK: 1:00 – 2:00 pm COFFEE BREAK: 3:15 – 3:45 pm