

**International Centre for Information Systems and Audit (iCISA)  
A-52, Sector-62 Institutional Area, Noida**



**Training Programme on 'Audit of Billing Systems in ERP Environment'  
for P&T Audit (09.06.2014 to 14.06.2014)**

On 09.06.2014 registration from 9.45 to 10.00 am followed by Inauguration by Director General, iCISA at 10.15 am in Room No 111.

Page 1

Date/Day	I Session (1000 to 1115 Hours)	II Session (1130 to 1300 Hours)	III Session (1400 to 1515 Hours)	IV Session (1530 to 1700 Hours)
	<b>Introduction to SAP ISU Telecommunication 9 to11 June 2014 (3 days)</b> <b>Faculty : Mr. Rohit Dharde</b>			
<b>09/06/2014 Monday</b>	Overview of IS-U/CCS application components	Execution of the most important business process in SAP ISU Telecommunication. Customer Information	Master Data Moving-in/ out handling	Device maintenance Billing and invoicing
<b>10/06/2014 Tuesday</b>	Contract Accounts receivable and payable Processing of Payments	Treatment of Overdue items	RM-CA; Credit Management Daily reconciliation and Closing activities	Miscellaneous in Contract Accounts Receivables and Payables
<b>11/06/2014 Wednesday</b>	Managing Disputes in Financial Customer Care	Financial Inquires Standard Reports in SAP ISU	Customised Reports	Data Extraction from SAP ISU System in other formats like MS Excel etc.,

Continued in Page 2



## Training Programme on 'Audit of Billing Systems in ERP Environment' for P&T Audit (09.06.2014 to 14.06.2014)



Page 2

<b>Oracle Financial ERP customised for Telecom Billing 12 to14 June 2014 (3 days)</b> <b>Faculty: Mr. Mallikarjun</b>		
<b>12/06/2014</b> <b>Thursday</b>	Introduction to ERP Oracle E-Business Suite R12 Essentials Navigation in R12/ Responsibility / Functions Securities	Multi Organisation Access Control (MOAC) Introduction to Oracle Financials Concept of Ledger
<b>13/06/2014</b> <b>Friday</b>	Billing & Receivable Management Order to cash Cycle Functionalities in order management Receivables & Billing Interse sales between Oracle Management and receivables – Auto invoicing	Cash receipts and banking Adjustment – Charge Back Receivables Accounting Integration between Receivables, Cash Management and General Ledger
<b>14/06/2014</b> <b>Saturday</b>	Concept of Inter Company Transactions Methods of handling Inter company in Oracle R 12 Advance Global Inter Company Systems	Inter company Accounting Inter company Reporting

Tea Break: 1115 to 1130 hours

Lunch Break: 1300 to 1400 hours

Coffee Break: 1515 to 1530 hours